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A Learning Ladder for Life

14th September 2023

Dear Parents/Carers,

## **Parent Conduct**

I am writing to clearly outline expectations of parent conduct at South Borough. Since the start of the academic year, school leaders have had to speak to a number of parents about their conduct, when they have been speaking to members of staff or other parents.

At South Borough, **we expect everybody to communicate in a calm and respectful manner.** We listen to each other and speak with kind words. Shouting, swearing and threatening violence are unacceptable behaviours at our school. Please remember that we must ensure that we are positive role models to our children. They are watching our every move and listening to our every word.

There will inevitably be problems that we need to solve and challenges that we will face. We won't get it right all of the time and you won't always be happy. If this is the case, then I would kindly ask that you work with us to seek a resolution. You may disagree with an outcome to a situation. If this is the case, please voice your thoughts out of earshot of your child. If your child is having issues with another child, please speak to your child's teacher who will work with you and your child to resolve the situation. **Please do not approach other parents on the playground.**

The staff at South Borough work extremely hard to ensure the very best for every child. They will not tolerate unacceptable/rude behaviour from parents. They have been asked to terminate any interactions with parents where they feel this is the case.

Finally I would like to thank the majority of our friends and families who are supportive and always conduct themselves in a respectful manner. Please keep doing what you're doing!

Yours Sincerely,

Mathew Currie  
Headteacher

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