

# HOME SCHOOL COMMUNICATION GUIDE



## **CLASS DOJO - Click here for guidance**

The *best* way to communicate with your child's class teacher is through Class Dojo. Whether it be a question about what to bring in next week or to check in on the weekly learning - please use this to message class teachers directly.

Please note, that this is for non-urgent messages (for urgent messages, see below).

If you are not yet connected to Class Dojo, please speak to your child's class teacher urgently.



#### SCHOOL OFFICE

To report an absence or to communicate urgent messages to class teachers, please email the school office at <a href="mailto:sbps\_office@swale.at">sbps\_office@swale.at</a>

Messages that come into the office are checked regularly and will be passed onto class teachers without delay. Alternatively, ring the office on 01622 752161.

#### **CLASS TEACHERS**

You may feel that a face-to-face meeting is needed in order to discuss and address your concerns.

The first point of contact should always be your child's class teacher. They know your children well and are best suited to sort out any queries or issues.

Please either speak to your child's teacher at the end of the day or make an appointment via Class Dojo.

### **SEN AND WELFARE NEEDS**

If your query is related to your child's special education or welfare needs, your first port of call should usually be the class teacher. For SEN, you may feel it necessary to have a joint meeting with your child's teacher and our SENCO, Mrs Fulcher. Our Family Liaison Officer (Ms Parkhouse) will also be happy to meet with you to discuss available support for your child's welfare.

Please contact the school office to make an appointment.



AHT & SENCO Mrs R Fulcher



FLO Ms N Parkhouse

#### PHASE LEADERS

The job of phase leaders is to lead teaching and learning within their area of the school. If you feel your concerns have not been fully resolved by the class teacher, please make an appointment to see the appropriate phase leader via the school office. They will be happy to explore any worries you might have or indeed positive feedback.



Mrs C Hunta Nursery, Reception and Year 1



Miss E Walter Year 2



Mrs T Watts Year 3 and 4



Mr B Smith Year 5 and 6

### **SENIOR LEADERS**

On very few occasions, should you have further queries please make an appointment to see one of our Senior Leaders. Please remember <u>all</u> other avenues must have been exhausted before a Senior Leader becomes involved.



Mrs R Fulcher Assistant Headteacher



Mrs C Hunt Assistant Headteacher



Miss H Ballard Assistant Headteacher



Mr L Clarke Deputy Headteacher



Mr M Currie Headteacher